



**COUNTY OF LOS ANGELES
DEPARTMENT OF AUDITOR-CONTROLLER**

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ROBERT G. CAMPBELL**

November 5, 2025

TO: Supervisor Kathryn Barger, Chair
Supervisor Hilda L. Solis, Chair Pro Tem
Supervisor Holly J. Mitchell
Supervisor Lindsey P. Horvath
Supervisor Janice Hahn

FROM: Oscar Valdez
Auditor-Controller

Robert G. Campbell
Assistant Auditor-Controller / Chief Audit Executive

SUBJECT: **FRAUD HOTLINE SEMI-ANNUAL REPORT – JANUARY 1 THROUGH
JUNE 30, 2025**

The Auditor-Controller's Office of County Investigations (OCI) operates the Los Angeles County (County) Fraud, Waste, and Abuse Hotline (Fraud Hotline) pursuant to California (CA) Government Code (GC) Section (§) 53087.6. OCI investigates, or refers for investigation, alleged criminal and administrative misconduct within County government pursuant to CA Penal Code § 830.13 and Board of Supervisors (Board) Policy 9.040. OCI also tracks and compiles the results of Fraud Hotline investigations referred to, and conducted by, other County departments to ensure the allegations are properly investigated.

Investigative Results

This report summarizes investigations initiated by the Fraud Hotline and completed by County investigation units between January and June 2025, concerning allegations of fraud, waste, abuse, or improper governmental activity. It also includes an overview of disciplinary and corrective actions taken during the period as reported by the employing departments.

The following provides a summary of investigative activity tracked by the Fraud Hotline this period:

- **554 Cases Completed Countywide (8.6% increase from prior period)**
 - **148 Substantiated (26.7% of completed cases)**
 - **64 Criminal (43.2% of substantiated cases)¹**
 - **For cases closed this period, the median time to investigate and close a case (i.e., from the date received by the Fraud Hotline) was 308 days.**
- **737 New Cases Reported (20.6% increase from prior period)**
- **1,100 Cases Under Active Investigation (20.0% increase from prior period)**
 - **385 Cases open more than one year (35.0% of active cases)²**

The following chart compares Fraud Hotline-tracked investigative activity for the current period against the prior reporting period.

Comparison of Case Counts Between Reporting Periods

CASE STATUS	SEMI-ANNUAL PERIOD ENDING		
	12/31/2024	06/30/2025	% Increase (Decrease)
Beginning Caseload	816	917	12.4%
- Cases Closed	(510)	(554)	8.6%
+ New Cases Opened	611	737	20.6%
Ending Caseload	917	1,100	20.0%

Of the **554** cases closed during this period, **220** were categorized as “Not Investigated” as indicated on Attachment I. Many of these cases were outside OCI’s jurisdiction and were referred to the appropriate external agencies for follow-up. Some cases contained allegations that provided additional information for existing investigations. Others lacked sufficient details to identify the involved parties or specific misconduct, and the informant

¹ Cases are designated as “criminal” at intake when the alleged misconduct, if substantiated, could constitute a criminal offense. While OCI aims to retain as many criminal investigations as possible, due to our limited resources, **32** such cases were investigated and substantiated by the affected departments during this period. These allegations included lower-level criminal offenses such as falsified medical certifications to fraudulently obtain County benefits or work accommodations, wage theft via fraudulent timecards or overtime claims, and theft of lower-value County property. Departments are instructed to notify OCI if, at any point during their investigation, they identify evidence of a more serious criminal offense. In such instances, OCI will generally resume responsibility for leading these investigations and make the appropriate referral to the Los Angeles District Attorney’s Office (LADA). OCI continues to seek additional resources to meet investigative volume so that criminal cases do not have to be sent to Departments.

² OCI continues to seek/request additional resources to assist in reducing the number of open cases that are under active investigation for more than one year.

either did not provide contact information or was unable or unwilling to offer additional details.

The most common substantiated allegations were:

- Personnel Issue > Performance Management (24%)
- Personnel Issue > Policy Violation (23%)
- Asset Misappropriation > Misuse > IT Resources > Privacy Violation (16%)
- Asset Misappropriation > Theft > Cash Disbursements > Payroll > Benefits > UI Fraud (10%)
- Asset Misappropriation > Theft > Cash Disbursements > Payroll (5%)
- Asset Misappropriation > Misuse > IT Resources > Other (5%)

Disciplinary and/or Corrective Actions³

- During this reporting period, departments reported that they finalized and imposed **242** separate disciplinary or corrective actions, consisting of **153** actions administered in this period and an additional **89** actions administered in this period that resulted from cases closed in prior periods.
- **Approximately 51%** of disciplinary or corrective actions are categorized as **significant**.⁴

³ The number of separate disciplinary actions may exceed the number of closed cases because some cases involve more than one subject and/or corrective/disciplinary action taken.

⁴ "Significant Disciplinary Actions" involve discharge or the loss of pay (such as by suspension).

ACTION(S) TAKEN	Current Period 01/01/2025 to 06/30/2025	Prior Periods	Total	%
<i>Significant Disciplinary Action</i>				
Discharged	9	4	13	5%
Resigned/Retired/Resigned in Lieu of Discharge or Prior to Discipline	16	11	27	11%
Suspended - 15 to 30 Days	3	11	14	6%
Suspended - Less than 15 Days	22	22	44	18%
Notice in Personnel Folder (Receiving Department Notice, Top of File, Do Not Rehire or other restrictions)	14	13	27	11%
Subtotal	64	61	125	51%
<i>Moderate Corrective Action</i>				
Counseled, Notice of Expectation, Procedures Changed/Reinforced, Training, Reprimanded/Warning, etc.	91	28	119	49%
TOTAL ACTIONS TAKEN:	155	89	244	100%

Prosecutions and Criminal Convictions

In accordance with Board Policy 9.040, OCI is one of three County agencies – alongside the LADA and Sheriff’s Department – authorized to conduct criminal investigations involving fraud, waste, or abuse within County government. When assigning cases, OCI assesses the potential severity and impact of alleged misconduct.

Although OCI conducts most criminal investigations initiated through the Fraud Hotline, resource constraints sometimes require OCI to delegate certain cases to departments for preliminary review. This typically occurs when the need for immediate corrective or disciplinary action outweighs the likelihood of successful criminal prosecution. In these instances, departments are instructed to halt their review immediately if they uncover evidence of criminal misconduct and consult with OCI to determine appropriate next steps, ensuring the case is handled in a manner consistent with criminal investigative procedures.⁵

As a standard practice, if an investigation reveals fraud or gross negligence, OCI refers the findings to the LADA or the appropriate prosecuting agency, in accordance with GC § 26883.

The following table shows the status of referrals for criminal prosecution:

⁵ Consistent with footnote 2, OCI continues to seek/request additional resources to increase our capacity to investigate the more sensitive cases rather than assign them to departments for investigation.

**Status of Referrals for Criminal Prosecution⁶
As of June 30, 2025**

Status	Cases	Subjects
Beginning Total	35	72
+ New Referrals	26	128
- Adjudications:		
• Convicted / Sentenced	(3)	(5)
• Acquitted	-	-
• Diversion Program (Dismissed or Decline to Prosecute)	-	-
• No Action (Decline to Prosecute)	(1)	(4)
Ending Total⁷	57	191

During this period, all 25 cases involving 127 County employees that were referred to the LADA for prosecution were related to fraudulent Unemployment Insurance (UI) claims filed with the CA Employment Development Department (EDD), resulting in a direct loss to the County of over \$1.2 million, along with additional losses to the federal government.

Some notable prosecutions completed during this period are summarized below:

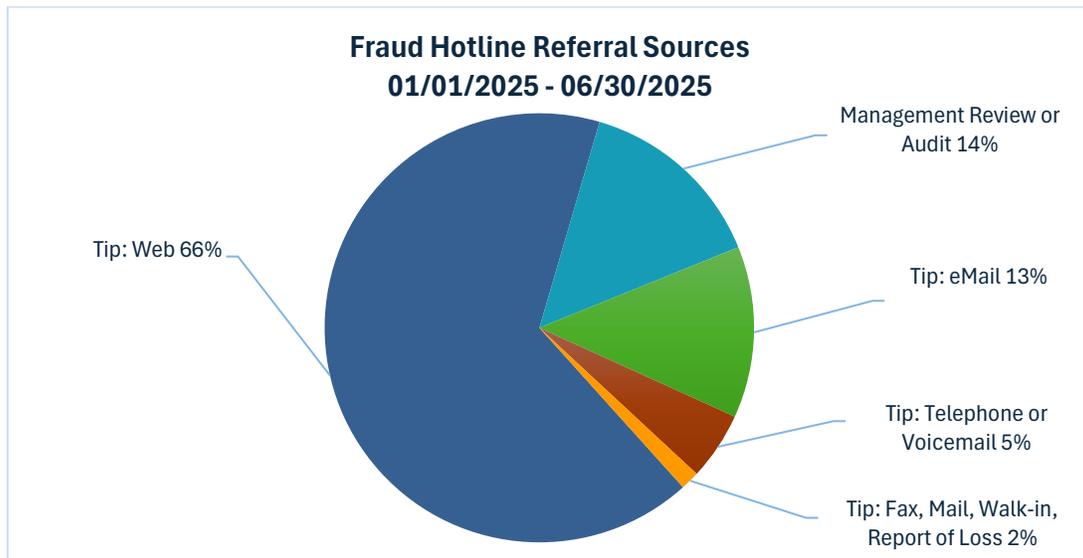
- *Two contract employees of the Department of Public Social Services (DPSS) embezzled California Work Opportunity and Responsibility to Kids (also known as CalWORKs) Child Care Aid funds totaling \$1.2 million. The former employees were convicted of grand theft and six counts of identity theft and were ordered to serve six years in state prison, 10 years of formal probation, perform 20 days of community service, and pay \$750,000 restitution to DPSS and the State of California Department of Education.*
- *A Probation Department supervisor filed fraudulent UI claims with the EDD, falsified continuing certifications of eligibility, and received \$55,500 in illicit UI benefits, including enhanced benefits from pandemic-related programs. The individual was convicted of UI fraud and ordered to serve 60 days of community service, serve one year of summary probation and pay full restitution.*
- *A DPSS employee obtained \$17,119 in fraudulent DPSS-administered welfare benefits by omitting their County employment and earnings from their claim. The individual was convicted of welfare fraud and ordered to perform 120 days of community service, serve one year of summary probation, and pay full restitution.*

⁶ Includes reported status of all cases received by the Fraud Hotline, including cases investigated by OCI and cases ultimately investigated and referred for criminal prosecution by another law enforcement agency.

⁷ Ending total includes cases and subjects that remain in progress with various prosecutorial agencies and are pending a filing decision, cases in various stages of court proceedings, and cases in which criminal charges have been filed with the Court and awaiting apprehension or surrender of the subject(s).

Fraud Hotline Operations

According to the Association of Certified Fraud Examiners' Report to the Nations 2024⁸, 43% of fraud cases originate with a tip from a whistleblower. To facilitate reporting from employees, vendors, and constituents, the Fraud Hotline accepts anonymous tips via website, e-mail, telephone, and mail. The following chart below shows the percentage distribution of methods used to report allegations to the Fraud Hotline during this reporting period.



Language Access

Our website is accessible in 100+ languages via web browser (e.g., 149 languages via Google Chrome and 126 languages via Apple Safari). E-mails we may receive in a language other than English (LOTE) are easily translated. The Fraud Hotline has personnel who can immediately accept calls in English, Spanish, and Armenian, and we utilize external resources to communicate with callers in LOTE. During this reporting period, we received 19 phone calls in Spanish.

Fraud Awareness and Investigations Training

OCI provides fraud awareness training to educate County employees on recognizing, preventing, and reporting fraudulent activities. Additionally, OCI provides training on investigative techniques to County investigators to enhance their skills and stay current on industry best practices. With effective fraud and investigative training, County departments operate more efficiently and collaboratively in detecting, preventing, and stopping fraud to ensure ethical conduct and fiscal integrity. During this reporting period,

⁸ <https://legacy.acfe.com/report-to-the-nations/2024/>

we provided training on fraud awareness and investigation techniques to **772** County employees.

Index of Attachments

- Attachment I*** Closed Case Summary (substantiated, not substantiated, and not investigated, by department)
- Attachment II*** Summary of Substantiated Cases (case narratives, by department bearing loss).
- Attachment III*** Resolved and Pending Disciplinary/Corrective Actions (by department and case number).
- Attachment IV*** Assigned Investigations Open Over One Year (by departmental investigative unit).

We thank management and staff at each County department for their assistance and cooperation during our investigations and case tracking process. If you have any questions please call us, or your staff may contact Greg Hellmold at (213) 893-0243 or ghellmold@auditor.lacounty.gov.

OV:CY:RGC:GH:CM
Fraud Hotline Status Report ending 06/30/2025

Attachments (4)

c: Joseph M. Nicchitta, Acting Chief Executive Officer
Edward Yen, Executive Officer, Board of Supervisors
Department Heads
Audit Committee
Los Angeles Homeless Services Authority Commissioners
Gita O'Neill, Interim Chief Executive Officer, Los Angeles Homeless Services Authority
Countywide Communications



**COUNTY OF LOS ANGELES
DEPARTMENT OF AUDITOR-CONTROLLER
LOS ANGELES COUNTY FRAUD HOTLINE
HIGH-IMPACT SUBSTANTIATED CASES¹
January 1, 2025 through June 30, 2025**

SUBSTANTIATED CASES INVESTIGATED BY AUDITOR-CONTROLLER

Investigative Results:

<i>Substantiated</i>	<i>Not Substantiated</i>	<i>Not Investigated</i>	<i>Total</i>
32	11	138	181

Substantiated Cases:

Allegation Type(s)	No.
Asset Misappropriation > Theft > Cash Disbursements > Payroll > Benefits > UI Fraud	23
Misrepresentation of County Authority	1
Other	2
Personnel Issue > Policy Violation	2
Asset Misappropriation > Theft > Cash Disbursements > Billing	1
Asset Misappropriation > Theft > Cash Disbursements > Check/Payment Tampering > Counterfeit	1
Asset Misappropriation > Theft > Cash Disbursements > Check/Payment Tampering > Stolen & Unaltered	1
Asset Misappropriation > Theft > Inventory, Equipment, Other Assets	1
Total²:	32

Aging and Disabilities (AD)

2024_22151 – Asset Misappropriation

Two AD employees filed fraudulent Unemployment Insurance (UI) claims with the California (CA) Employment Development Department (EDD) and received \$11,700 each in illicit benefits, including enhanced benefits from pandemic-related programs. We referred the matter to the Los Angeles District Attorney's Office (LADA) for prosecution. We requested that EDD seek repayment and credit the County's UI account. AD indicated that disciplinary actions are pending.

¹ In accordance with CA Government Code Section 26883, if an investigation reveals fraud or gross negligence, OCI refers the findings to the LADA or the appropriate prosecuting agency.

² The total number of substantiated allegation types may exceed the total number of substantiated cases, because some cases have multiple allegations.

Summary of Substantiated Cases

Assessor (Assessor)

2024_22152 – Asset Misappropriation

An Assessor employee filed a fraudulent UI claim with EDD and received \$11,700 in illicit benefits, including enhanced benefits from pandemic-related programs. We referred the matter to LADA for prosecution. We requested that EDD seek repayment and credit the County's UI account. Assessor indicated that disciplinary action is pending.

Auditor-Controller (A-C)

2024_22453 – Asset Misappropriation

An A-C employee filed a fraudulent UI claim with EDD and collected \$11,700 in benefits, including enhanced benefits from pandemic-related programs while concurrently receiving short-term disability. The employee repaid the County in full along with a \$3,510 penalty. We referred the matter to LADA for prosecution. A-C indicated that disciplinary action is pending.

Chief Executive Office (CEO)

2024_22153 – Asset Misappropriation

A CEO employee filed a fraudulent UI claim with EDD and received \$1,800 illicit benefits, including enhanced benefits from pandemic-related programs. We referred the matter to LADA for prosecution. We requested that EDD seek repayment and credit the County's UI account. The CEO indicated that disciplinary action is pending.

Child Support Services Department (CSSD)

2024_22154 – Asset Misappropriation

Six CSSD employees filed fraudulent UI claims with EDD and received a total of \$55,800 in illicit benefits, including enhanced benefits from pandemic-related programs. We referred the matter to LADA for prosecution. We requested that EDD seek repayment and credit the County's UI account. CSSD indicated that disciplinary actions are pending.

Department of Children and Family Services (DCFS)

2022_19030 – Asset Misappropriation

Five DCFS employees filed fraudulent UI claims with EDD and received a total of \$266,100 in illicit UI benefits, including enhanced benefits from pandemic-related programs. While one employee has since deceased, we referred the four remaining employees to LADA for prosecution. We requested that EDD seek repayment and credit the County's UI account. DCFS indicated that disciplinary actions are pending.

2024_22155 – Asset Misappropriation

Twelve current and two former DCFS employees filed fraudulent UI claims with EDD and received a total of \$110,403 in illicit benefits, including enhanced benefits from pandemic-related programs. We referred the matter to LADA for prosecution. We requested that EDD seek repayment and credit the County's UI account. DCFS indicated that disciplinary actions are pending.

County Counsel (CC)

2024_22156 – Asset Misappropriation

A CC employee filed a fraudulent UI claim with EDD and received \$23,400 in illicit benefits, including enhanced benefits from pandemic-related programs. We referred the matter to LADA for prosecution. We requested that EDD seek repayment and credit the County's UI account. CC indicated that disciplinary action is pending.

Summary of Substantiated Cases

Fire Department (Fire)

2024_22158 – Asset Misappropriation

A Fire employee filed a fraudulent UI claim with EDD and received \$11,700 in illicit benefits, including enhanced benefits from pandemic-related programs. We referred the matter to LADA for prosecution. We requested that EDD seek repayment and credit the County's UI account. Fire indicated that disciplinary action is pending.

Department of Health Services (DHS)

2024_22159 – Asset Misappropriation

Twenty current and five former DHS employees filed fraudulent UI claims with EDD and received a total of \$222,320 in illicit benefits, including enhanced benefits from pandemic-related programs. We referred the matter to LADA for prosecution. We requested that EDD seek repayment and credit the County's UI account. DHS indicated that disciplinary actions are pending.

2024_22160 – Asset Misappropriation

A DHS employee filed a fraudulent UI claim with EDD and received \$2,700 in illicit UI benefits, including enhanced benefits from pandemic-related programs. The employee left County service during the investigation. DHS management indicated that they placed a Top of File notice in the employee's personnel folder. We referred the matter to LADA for prosecution, and requested that EDD seek repayment and credit the County's UI account.

Internal Services Department (ISD)

2024_22161 – Asset Misappropriation

An ISD employee filed a fraudulent UI claim with EDD and received \$11,674 in illicit benefits, including enhanced benefits from pandemic-related programs. We referred the matter to LADA for prosecution. We requested that EDD seek repayment and credit the County's UI account. ISD indicated that disciplinary action is pending.

Los Angeles County Office of Education (LACOE)

2024_21017 – Asset Misappropriation

A LACOE warrant totaling \$44,414.78 was counterfeited and fraudulently deposited into a bank account that appeared to be fraudulently opened under a fictitious business name by the subject. However, we could not conclusively identify the perpetrator due to the lack of surveillance images or a copy of identification cards from the bank. LACOE's legal counsel is working with the banks involved to recover the stolen funds.

2024_21660 – Asset Misappropriation

A LACOE warrant totaling \$29,836.30 was fraudulently deposited into a bank account created under the original payee's name. Six additional stolen checks were deposited into the same account, which was under investigation by the United States Postal Inspection Service. The depositor, who was identified with the help of facial recognition software, passed away during the investigation. LACOE was reimbursed by the bank.

Summary of Substantiated Cases

Department of Mental Health (DMH)

2021_17720 – Asset Misappropriation

A County vendor fraudulently billed DMH for staffing costs associated with individuals working at the vendor's own office. These individuals were paid through the staffing agency that was co-owned and operated by the vendor's own executives, but there was no indication that the agency provided any actual staffing services. This arrangement resulted in an improper markup of \$97,804 to the County. The vendor repaid \$15,698 of the unallowable costs. We recommended that DMH pursue civil recovery of the remaining \$82,106 and consider debarring the vendor. The matter was referred to LADA, who declined to pursue criminal prosecution.

2024_22162 – Asset Misappropriation

Six current and three former DMH employees filed fraudulent UI claims with EDD and received a total of \$104,054 in illicit benefits, including enhanced benefits from pandemic-related programs. We referred the matter to LADA for prosecution. We requested that EDD seek repayment and credit the County's UI account. DMH indicated that disciplinary actions are pending.

Department of Parks and Recreation (Parks)

2024_22163 – Asset Misappropriation

Three current and one former Parks filed fraudulent UI claims with EDD and received a total of \$37,800 in illicit benefits, including enhanced benefits from pandemic-related programs. We referred the matter to LADA for prosecution. We requested that EDD seek repayment and credit the County's UI account. Parks indicated that disciplinary actions are pending.

Probation Department (Probation)

2024_22164 – Asset Misappropriation

Six Probation employees filed fraudulent UI claims with EDD and received a total of \$64,257 in illicit benefits, including enhanced benefits from pandemic-related programs. We referred the matter to LADA for prosecution. We requested that EDD seek repayment and credit the County's UI account. Probation indicated that disciplinary actions are pending.

Public Defender (PD)

2024_22165 – Asset Misappropriation

A PD employee filed a fraudulent UI claim with EDD and received \$19,843 in illicit benefits, including enhanced benefits from pandemic-related programs. The employee left County service during the investigation, and PD placed a Top of File notice in the employee's personnel folder. We referred the matter to LADA for prosecution, and we requested that EDD seek repayment and credit the County's UI account.

Summary of Substantiated Cases

2023_19805 – Asset Misappropriation

A PD employee completed procurement requests to purchase miscellaneous personal supplies, forged required signature approvals, and subsequently stole these supplies, totaling \$7,885, for personal gain. PD indicated that the employee resigned from County service, prior to the completion of the investigation, and a Top of File³ notice was placed in their personnel folder. We referred the matter to LADA for prosecution.

Department of Public Health (DPH)

2024_22166 – Asset Misappropriation

Five current and two former DPH employees filed fraudulent UI claims with EDD and received a total of \$44,413 in illicit benefits, including enhanced benefits from pandemic-related programs. We referred the matter to LADA for prosecution. We requested that EDD seek repayment and credit the County's UI account. DPH indicated that disciplinary actions are pending.

Department of Public Social Services (DPSS)

2022_19033 – Asset Misappropriation | Personnel Issue

Five DPSS employees filed fraudulent UI claims with EDD and received a total of \$247,500 in illicit UI benefits, including enhanced benefits from pandemic-related programs. Additionally, the five employees also failed to report their outside employment to the County. We referred the matter to LADA for prosecution. We requested that EDD seek repayment and credit the County's UI account. DPSS indicated that disciplinary actions are pending.

2024_22167 – Asset Misappropriation

Twenty-four DPSS employees filed fraudulent UI claims with EDD and received a total of \$209,220 in illicit benefits, including enhanced benefits from pandemic-related programs. We referred the matter to LADA for prosecution. We requested that EDD seek repayment and credit the County's UI account. DPSS indicated that disciplinary actions are pending.

Department of Public Works (DPW)

2024_22168 – Asset Misappropriation

Three current and one former DPW employees filed fraudulent UI claims with EDD and received a total of \$40,500 in illicit benefits, including enhanced benefits from pandemic-related programs. We referred the matter to LADA for prosecution. We requested that EDD seek repayment and credit the County's UI account. DPW indicated that disciplinary actions are pending.

Registrar-Recorder/County Clerk (RR/CC)

2024_22169 – Asset Misappropriation

An RR/CC employee filed a fraudulent UI claim with EDD and received \$11,700 in illicit benefits, including enhanced benefits from pandemic-related programs. We referred the matter to LADA for prosecution. We requested that EDD seek repayment and credit the County's UI account. RRCC indicated that disciplinary action is pending.

³ A Top of File memo documents information relevant to the employee's work history (i.e., including misconduct that occurred prior to the employee's resignation). The memo is placed at the top of the employee's personnel file so that anyone who reviews the file will be immediately aware of the information contained in the memo.

Summary of Substantiated Cases

Sheriff's Department (Sheriff)

2024_22170 – *Asset Misappropriation*

A Sheriff employee filed a fraudulent UI claim with EDD and received \$8,100 in illicit benefits, including enhanced benefits from pandemic-related programs. We referred the matter to LADA for prosecution. We requested that EDD seek repayment and credit the County's UI account. Sheriff indicated that disciplinary action is pending.

Treasurer and Tax Collector (TTC)

2024_21329 – *Personnel Issue*

A TTC Public Administrator had a \$450 shortage that was at least partially attributable to policy and procedure violations and failure to use the required cash control worksheet. We could not conclusively determine if the loss was due to theft. TTC indicated that disciplinary and/or corrective action is pending.

Non-County Individual or Business

2025_22535 – *Misrepresentation of County Authority*

A non-County individual inappropriately used the County's name and seal on their social media account. Although there was no evidence of criminal intent, OCI referred the matter to CC. CC issued cease-and-desist letter requiring the individual to remove all County-related information (e.g., seal, logo, and images), and the individual complied.

TOTAL SUBSTANTIATED CASES INVESTIGATED BY AUDITOR-CONTROLLER: 31

Summary of Substantiated Cases

CASES REFERRED TO AND SUBSTANTIATED BY OTHER DEPARTMENTS

Assessor (Assessor)

Investigative Results:

<i>Substantiated</i>	<i>Not Substantiated</i>	<i>Not Investigated</i>	<i>Total</i>
1	4	0	5

Substantiated Cases:

Allegation Type(s)	No.
Asset Misappropriation > Misuse > Information Technology (IT) Resources > Other	1
Personnel Issue > Performance Management	1
Personnel Issue > Policy Violation	1
Total:	3

High Risk / Impact Case Summaries

2023_20802 – Asset Misappropriation | Personnel Issue

An Assessor employee used their County laptop to access non-County websites, including sexually explicit content, during and after working hours. The employee was placed on administrative leave during the course of the investigation and continued to misuse the laptop. They also attempted to conceal their misuse by deleting personal files and browsing history. The employee refused to participate in an administrative interview. Assessor discharged the employee, and a Top of File notice was placed in their personnel folder.

Summary of Substantiated Cases

Department of Children and Family Services (DCFS)

Investigative Results:

<i>Substantiated</i>	<i>Not Substantiated</i>	<i>Not Investigated</i>	<i>Total</i>
25	37	29	91

Substantiated Cases:

Allegation Type(s)	No.
Personnel Issue > Performance Management	20
Personnel Issue > Policy Violation	13
Asset Misappropriation > Theft > Cash Disbursements > Payroll	4
Asset Misappropriation > Misuse > IT Resources > Other	2
Asset Misappropriation > Misuse > IT Resources > Privacy Violation	2
Asset Misappropriation > Theft > Cash Disbursements > Expense Reimbursement	2
Child Well-Being	1
Total:	44

High Risk / Impact Case Summaries

2024_21520 – [Asset Misappropriation](#) | [Personnel Issue](#)

A DCFS employee was arrested after submitting fraudulent insurance claims and documents using County-issued equipment and falsely reporting a loss of income while posing as a DPSS employee. The employee also used County equipment, including a cell phone, laptop, and e-mail, for personal purposes, allowed a non-County individual to use their County cell phone, and e-mailed confidential work-related documents to a personal e-mail address. Additionally, the employee lied to DCFS investigators during the internal investigation. DCFS indicated that disciplinary action is pending.

2024_21619 – [Asset Misappropriation](#) | [Personnel Issue](#)

A DCFS employee submitted inaccurate mileage claims and field itineraries for visits in May 2024 and failed to adequately document monthly visits related to the safety and well-being of children in three cases. DCFS indicated that the employee retired in lieu of discipline, and a Top of File notice was placed in their personnel folder.

2024_21658 – [Asset Misappropriation](#) | [Personnel Issue](#)

A DCFS employee worked overtime without prior approval on several occasions and used their County e-mail to send confidential case information to their personal e-mail account. The DCFS supervisor approved the employees' timecards with unauthorized overtime for four months. DCFS indicated that disciplinary actions are pending for the employee and supervisor.

2024_21701 – [Asset Misappropriation](#) | [Personnel Issue](#)

A DCFS employee falsified their timecards on seven days, had unauthorized or excessive absences on 49 out of 65 workdays, failed to complete assigned work, and did not respond to supervisor inquiries regarding their whereabouts. DCFS indicated that timecard corrections will be completed and that disciplinary action is pending.

Summary of Substantiated Cases

2024_21778 – [Asset Misappropriation](#) | [Personnel Issue](#)

A DCFS employee committed time abuse by arriving 30 to 45 minutes late to work two to three days per week over a three-month period and failing to report these variances on their timecards. The employee's supervisor was insubordinate by not following management's instructions to code the employee's time as unauthorized absence without pay when the employee was tardy or absent. DCFS intends to complete timecard corrections and indicated that disciplinary actions are pending for the employee and their supervisor.

2024_21837 – [Personnel Issue](#)

A DCFS employee processed the removal of a child from an assigned DCFS caregiver to a foster family without proper notification and documentation to the originating caregiver. The employee also falsified a required in-home placement strategy meeting with the caregivers, failed to adequately communicate permanency plans with the caregivers and the Foster Family Agency, and failed to conduct a required child placement meeting with the caregivers. The DCFS employee's supervisor failed to properly review and monitor the employee's work and failed to acknowledge or respond to the caregivers' and service provider's e-mails. DCFS confirmed that minor involved was not adversely affected by the employee's actions. DCFS indicated that disciplinary actions are pending for the employee and the supervisor.

2024_21904 – [Personnel Issue](#)

A DCFS employee failed to visit a child placed in the out-of-home care of a relative, falsified an entry in the Child Welfare Services/Case Management System (CWS/CMS) to cover-up the missed visit, and lied about the visit to DCFS and County Counsel during a fact-finding inquiry. The employee also failed to conduct required monthly visits with four other minors. DCFS confirmed that the minors involved were not adversely affected by the lack of visits. DCFS indicated that the employee resigned prior to completion of the investigation.

2024_21907 – [Personnel Issue](#)

A DCFS employee who was the subject of a domestic relations court order violated that order and thereby violated Department policy to abide by all court directives. DCFS indicated that disciplinary action is pending.

2024_21970 – [Asset Misappropriation](#)

A DCFS employee submitted false mileage claims for 17 dates over a three-month period where they did not drive in their own vehicle. DCFS did not approve claims for payment and indicated that disciplinary action is pending.

2024_22058 – [Personnel Issue](#)

A DCFS employee falsely reported conducting client visits to their supervisor and in CWS/CMS, provided false information in a draft court report, and improperly deleted a client visit record in CWS/CMS. DCFS confirmed that the minors involved were not adversely affected by the missed visits. The employee resigned pending disciplinary action, and a Top of File notice was placed in their personnel folder.

2024_22081 – [Personnel Issue](#)

A DCFS employee engaged in a romantic relationship with the mother of a DCFS client and traveled with the mother on an out-of-state DCFS assignment. DCFS indicated that the employee resigned prior to the completion of the investigation, and a Top of File notice was placed in their personnel folder.

Summary of Substantiated Cases

2024_22225 – Personnel Issue

A DCFS employee, while off duty, operated their vehicle with their two children as passengers while intoxicated, which resulted in a traffic collision and the employee's arrest. The employee also failed to notify management of their arrest timely. DCFS indicated that disciplinary action is pending.

2025_22243 – Personnel Issue

A DCFS employee vandalized a vehicle belonging to a member of the public. DCFS indicated that the employee received Education Based Discipline.

2025_22277 – Personnel Issue

A DCFS employee violated department policies by having alcohol and a prescription narcotic medication in a desk drawer at their work cubicle. DCFS indicated that disciplinary action is pending.

2025_22288 – Asset Misappropriation

A DCFS employee improperly accessed confidential case records in CWS/CMS about their partner without authorization or a legitimate business need. DCFS indicated that disciplinary action is pending.

2025_22319 – Asset Misappropriation

A DCFS employee submitted a falsified medical note placing them off work for three days. DCFS indicated that timecard corrections and disciplinary action are pending.

2025_22321 – Personnel Issue

A DCFS employee falsified contacts in CWS/CMS by falsely documenting virtual visits with participants that did not occur. DCFS indicated that there were no adverse effects on the client(s)/minor(s) involved and that disciplinary action is pending.

2025_22512 – Child Well-Being | Personnel Issue

A DCFS employee made inappropriate comments to a minor client and failed to document the minor's intoxication in CWS/CMS. DCFS indicated that disciplinary action is pending.

Summary of Substantiated Cases

County Counsel (CC)

Investigative Results:

<i>Substantiated</i>	<i>Not Substantiated</i>	<i>Not Investigated</i>	<i>Total</i>
2	0	0	2

Substantiated Cases:

Allegation Type(s)	No.
Personnel Issue > Performance Management	1
Personnel Issue > Policy Violation	1
Total:	2

High Risk / Impact Case Summaries

2023_20569 – Personnel Issue

A CC employee failed to carry out supervisory duties by not correcting a subordinate's excessive unscheduled absences and ensuring that work was delegated appropriately to meet the needs of the division. The employee also violated County policy by serving as both a proxy and approver for an employee's timecard. CC issued a written reprimand to the employee.

2024_21956 – Personnel Issue

A CC employee failed to report outside employment for five years, saved personal information and photos related to their outside business on their County computer, and violated County policy by contacting a witness following their administrative interview. CC intends to issue a four-day suspension without pay to the employee.

Summary of Substantiated Cases

Los Angeles District Attorney's Office (LADA)

Investigative Results:

<i>Substantiated</i>	<i>Not Substantiated</i>	<i>Not Investigated</i>	<i>Total</i>
1	1	0	2

Substantiated Cases:

Allegation Type(s)	No.
Personnel Issue > Performance Management	1
Total:	1

High Risk / Impact Case Summaries

None

Summary of Substantiated Cases

Fire Department (Fire)

Investigative Results:

<i>Substantiated</i>	<i>Not Substantiated</i>	<i>Not Investigated</i>	<i>Total</i>
2	12	4	18

Substantiated Cases:

Allegation Type(s)	No.
Personnel Issue > Performance Management	3
Total:	3

High Risk / Impact Case Summaries

2023_20654 – Personnel Issue

A Fire employee struck a parked vehicle belonging to a civilian while driving a County vehicle and left the scene without reporting the incident to the vehicle owner or Fire management. Fire indicated that the employee received a five-day suspension without pay.

2023_20804 – Personnel Issue

A Fire manager inappropriately allowed Department vehicles to be placed into service before they were properly registered and affixed with license plates. Additionally, one of these non-registered County vehicles was involved in a vehicle accident. Fire indicated that the employee retired pending disciplinary action, and a Top of File notice was placed in their personnel folder.

Summary of Substantiated Cases

Department of Health Services (DHS)

Investigative Results:

<i>Substantiated</i>	<i>Not Substantiated</i>	<i>Not Investigated</i>	<i>Total</i>
9	20	13	42

Substantiated Cases:

Allegation Type(s)	No.
Personnel Issue > Performance Management	5
Asset Misappropriation > Misuse > IT Resources > Other	1
Asset Misappropriation > Theft > Cash Disbursements > Payroll	1
Asset Misappropriation > Theft > Inventory > Equipment > Other Assets	1
IT Security Incident	1
Corruption > Illegal Gratuities	1
Personnel Issue > Hiring/Promotion	1
Personnel Issue > Policy Violation	1
Total:	12

High Risk / Impact Case Summaries

2023_19790 – Personnel Issue | IT Security Incident

Two DHS supervisors failed to properly request a subordinate's overtime authorization in advance for overtime worked over an eight-month period. Additionally, one DHS supervisor shared their computer password with a subordinate. DHS indicated that disciplinary actions are pending.

2023_20024 – Asset Misappropriation

A DHS employee manually clocked in another DHS employee who did not return to their shift after lunch. DHS indicated that the employee who failed to return timely after lunch left County service during the investigation and that disciplinary action is pending for the remaining employee.

2023_20183 – Corruption

A DHS employee inappropriately accepted gratuities (food and drinks) from a non-County vendor without the knowledge or permission of management. DHS indicated that disciplinary action is pending.

2023_20386 – Personnel Issue

Two DHS employees failed to properly submit and review a subordinate's timecard for one pay period, causing an overpayment of \$2,118.03 to the subordinate while on leave. DHS indicated that timecard corrections and disciplinary actions are pending.

2024_21608 – Personnel Issue

A DHS employee slept during their work shift and the supervisor failed to take corrective action after being informed of their subordinate's activity. DHS indicated that disciplinary actions are pending.

Summary of Substantiated Cases

2024_21830 – Personnel Issue

Two DHS employees left their workstations for extended periods of time during the workday without prior approval or authorization. DHS indicated that disciplinary actions are pending.

2024_21917⁴ – Personnel Issue

A DHS manager inappropriately manipulated the hiring and promotion process by filtering eligibility lists based on criteria (i.e., language and geographic location) unrelated to actual job requirements so they could reach and select two candidates. Although DHR found that the manager promoted the candidates based on merit, the manager's actions were procedurally improper. DHR recommended that the involved employees review applicable County codes, policies, and Civil Service Rules related to hiring practices. DHS indicated that corrective actions are pending.

2025_22230 – Asset Misappropriation | Personnel Issue

Two DHS employees stole personal care and cleaning supplies valued at \$758 from their work location and failed to disclose their personal cohabiting relationship. One employee resigned from County service during the investigation. Disciplinary action, including potential monetary recovery for the stolen items, is pending for the second employee. OCI will also forward a copy of the report to the DA for criminal filing consideration.

2025_22475 – Asset Misappropriation

A DHS physician used their County Internet and e-mail to possess and disseminate inappropriate images on their County computer. DHS indicated that the physician retired during the investigation, and a Top of File notice was placed in their personnel folder.

⁴ This substantiated case was investigated by the Department of Human Resources (DHR) Workplace Investigations.

Summary of Substantiated Cases

Department of Human Resources (DHR)

Investigative Results:

<i>Substantiated</i>	<i>Not Substantiated</i>	<i>Not Investigated</i>	<i>Total</i>
2	0	0	2

Substantiated Cases:

Allegation Type(s)	No.
Personnel Issue > Performance Management	2
Personnel Issue > Policy Violation	1
Total:	3

High Risk / Impact Case Summaries

None

Summary of Substantiated Cases

Justice, Care and Opportunities Department (JCOD)

Investigative Results:

<i>Substantiated</i>	<i>Not Substantiated</i>	<i>Not Investigated</i>	<i>Total</i>
1	0	0	1

Substantiated Cases:

Allegation Type(s)	No.
Personnel Issue > Policy Violation	1
Total:	1

High Risk / Impact Case Summaries

2024_22039 – Personnel Issue

A JCOD employee failed to report their outside employment and exceeded the 24-hour per week limit. JCOD indicated that the employee resigned during the investigation and intends to place a Top of File notice in their personnel folder.

Summary of Substantiated Cases

Los Angeles Homeless Services Authority (LAHSA)

Investigative Results:

<i>Substantiated</i>	<i>Not Substantiated</i>	<i>Not Investigated</i>	<i>Total</i>
2	0	2	4

Substantiated Cases:

Allegation Type(s)	No.
Other	5
Total:	5

High Risk / Impact Case Summaries

2024_21048 – Other

A LAHSA service provider failed to conduct standard background checks on housing agencies (i.e., landlords) entrusted with housing homeless participants, failed to pay \$24,229 in rent to a housing agency, made late rent payments resulting in disallowed late fees, and failed to monitor and document the security deposits totaling \$794,346 paid by LAHSA for participant housing. LAHSA indicated that they worked with the service provider to reduce all the unpaid rent owed to housing agencies, intends to require repayment or supporting documentation for the security deposits, and recommended several internal controls in a Progress Opportunity Report.

2024_21105 – Other

A LAHSA service provider failed to comply with their service agreement in providing the required cleaning and sanitizing of portable facilities for the homeless. LAHSA indicated that they provided recommendations for compliance with the service provider and implemented increased monitoring and internal controls.

Summary of Substantiated Cases

Department of Mental Health (DMH)

Investigative Results:

<i>Substantiated</i>	<i>Not Substantiated</i>	<i>Not Investigated</i>	<i>Total</i>
8	8	9	25

Substantiated Cases:

Allegation Type(s)	No.
Asset Misappropriation > Theft > Cash Disbursements > Billing	5
Personnel Issue > Performance Management	2
Personnel Issue > Policy Violation	2
Asset Misappropriation > Misuse > IT Resources > Other	1
Asset Misappropriation > Theft > Cash Disbursements > Expense Reimbursement	1
Other	1
Total:	12

High Risk / Impact Case Summaries

2020_16603 – Asset Misappropriation

A DMH contractor inflated hours and services billed to the County, resulting in \$68,083 in disallowed claims. DMH recovered the overpayment and accepted a corrective action plan from the contractor.

2021_17665 – Asset Misappropriation

A DMH employee, responsible for purchasing necessities for clients, failed to provide receipts or explanations for 43 CAL-Card purchases, totaling \$1,323. DMH indicated that the employee retired during the investigation, and a Top of File notice was placed in their personnel folder. DMH indicated that the loss was referred to TTC for collections.

2022_18851 – Personnel Issue

A DMH employee falsely inflated their claimed time spent providing services to clients. DMH indicated that disciplinary action is pending.

2022_18923 – Asset Misappropriation

A DMH vendor falsified billings for services that were not provided to clients and billed for services while operating under an expired license waiver. DMH indicated that two vendor employees were discharged, one vendor employee resigned, the vendor submitted a corrective plan, and the vendor will reimburse \$20,260 for the disallowed billings.

2024_21662 – Asset Misappropriation

A DMH employee misused their County computer, e-mail, and Internet to send personal e-mail messages to government leaders, County managers, and colleagues, expressing their personal views on humanitarian and political matters. DMH indicated that disciplinary action is pending.

Summary of Substantiated Cases

2024_21680 – Asset Misappropriation

A DMH vendor failed to provide proper documentation to support their reimbursement claims in the amount of \$5,075. DMH indicated that reimbursement for the disallowed claims is pending.

Summary of Substantiated Cases

Department of Public Defender (PD)

Investigative Results:

<i>Substantiated</i>	<i>Not Substantiated</i>	<i>Not Investigated</i>	<i>Total</i>
3	4	1	8

Substantiated Cases:

Allegation Type(s)	No.
Asset Misappropriation > Misuse > IT Resources > Other	1
Personnel Issue > Performance Management	1
Personnel Issue > Policy Violation	1
Total:	3

High Risk / Impact Case Summaries

None

Summary of Substantiated Cases

Department of Public Health (DPH)

Investigative Results:

<i>Substantiated</i>	<i>Not Substantiated</i>	<i>Not Investigated</i>	<i>Total</i>
5	8 ⁵	0	13

Substantiated Cases:

Allegation Type(s)	No.
Personnel Issue > Performance Management	3
Asset Misappropriation > Theft > Cash on Hand	2
Asset Misappropriation > Theft > Cash Disbursements > Payroll	1
Total:	6

High Risk / Impact Case Summaries

2023_20892 – Asset Misappropriation

A County subcontractor reported in November 2023 the loss of 64 COVID-19 vaccine incentive gift cards totaling \$1,600 and requested replacement assistance from the DPH. The non-refundable cards, initially provided by DPH, were set to expire in February 2024. Although replacements were possible if requested before expiration, the DPH section responsible did not contact the gift card provider until July 2024, after the cards had expired. DPH management indicated it has since implemented internal corrective actions to prevent a re-occurrence and County Counsel confirmed that the unused funds cannot be recovered.

2023_20895 – Asset Misappropriation

During a routine audit of a County subcontractor in April 2023, DPH discovered that 25 COVID-19 vaccine incentive gift cards totaling \$625 were missing from inventory. These non-refundable cards, originally provided by DPH, were set to expire in February 2024. Although replacements could have been requested prior to expiration, the DPH section responsible did not contact the gift card provider, and the cards subsequently expired. DPH management indicated that it has since implemented internal corrective actions to prevent a re-occurrence and County Counsel confirmed that the unused funds cannot be recovered.

2024_21476 – Personnel Issue

Three DPH employees submitted timecards with variances in work hours, overtime, and telework hours. DPH indicated that timecard corrections were completed for one employee, a Top of File notice was placed in the personnel folder of one retired employee, and policy reminders were issued to staff.

⁵ One unsubstantiated case was investigated by DHR.

Summary of Substantiated Cases

2024_21758 – Personnel Issue

A DPH employee inappropriately authorized the purchase of Durable Medical Equipment, specifically a Powered Wheelchair Attendant control panel for a client. In addition, the investigation found the employee engaged in a pattern of inappropriate recommendations and authorizations of equipment, approved Service Authorization Requests with inaccurate information, inaccurate billing charges, and recommended or approved equipment without program approval or justification of medical necessity. DPH indicated that the employee resigned from County employment during the investigation and a Top of File notice was placed in their personnel folder. DPH also plans to update the associated policies and procedures.

2024_21947 – Asset Misappropriation

A DPH employee failed to sign-in timely, engaged in excessive tardiness, and worked beyond his scheduled time without prior approval. DPH intends to issue a 10-day suspension.

Summary of Substantiated Cases

Department of Public Social Services (DPSS)

Investigative Results:

<i>Substantiated</i>	<i>Not Substantiated</i>	<i>Not Investigated</i>	<i>Total</i>
48	33	4	85

Substantiated Cases:

Allegation Type(s)	No.
Asset Misappropriation > Misuse > IT Resources > Privacy Violation	36
Personnel Issue > Policy Violation	30
Personnel Issue > Performance Management	10
Asset Misappropriation > Theft > Cash Disbursements > Payroll	5
Asset Misappropriation > Misuse > IT Resources > Other	5
Corruption > Conflict of Interest	3
IT Security Incident	1
Welfare Fraud	1
Total:	91

High Risk / Impact Case Summaries

2023_20624 – Welfare Fraud | Personnel Issue

A DPSS employee failed to report earnings, resulting in an over-issuance of CalFresh (formerly known as Food Stamps) benefits totaling \$9,229 and California Work Opportunity and Responsibility to Kids (also known as CalWORKs) benefits totaling \$16,375. The employee also failed to report to the Department that they received DPSS-administered benefits, engaged in outside employment and failed to report their physical/home address timely as required. DPSS referred the welfare-related fraud to the LADA for prosecution, issued a Letter of Intent to Discharge the employee, and placed a Top of File notice in the employee's personnel folder.

2023_20797 – Asset Misappropriation | Personnel Issue

A DPSS employee placed customers on extended call holds and failed to follow directives from their supervisor and office administration regarding unauthorized changes to computer settings. The employee also used their County Internet account to access non-County business-related websites. DPSS intends to issue the employee a one-day suspension.

2023_20938 – Personnel Issue

A DPSS employee did not accurately report the dates/times that they completed home visits for seven In-Home Supportive Services (IHSS) cases, falsely reported that they completed routine tasks during home visits at three IHSS recipients' homes, failed to keep accurate field itineraries, and failed to notify their supervisor of deviations to their scheduled home visits. DPSS indicated that the clients' services were not negatively impacted. DPSS intends to suspend the employee for 30 days without pay.

Summary of Substantiated Cases

2024_21446 – [Asset Misappropriation](#)

A DPSS employee submitted falsified medical certifications to excuse at least four days absence from work. DPSS completed timecard corrections and intends to suspend the employee for ten days without pay.

2024_21682 – [Asset Misappropriation](#) | [Personnel Issue](#)

A DPSS employee used their County Internet account for non-County business-related reasons and committed time abuse by arriving late to work and taking extended lunch breaks and failed to report these variances on their timecards. DPSS indicated that the employee retired prior to issuing disciplinary action, and a Top of File notice was placed in their personnel folder.

2024_21910 – [Asset Misappropriation](#)

A DPSS employee submitted an altered medical certification to justify increasing the frequency of authorized absences. DPSS intends to correct the employee's timecards and suspend the employee for ten days without pay.

2024_21916 – [Asset Misappropriation](#) | [Personnel Issue](#)

A DPSS employee arrived significantly late to work and took extended breaks and lunches without reporting these variances on their timecards. Additionally, the employee's supervisor inappropriately allowed the employee to extend their lunch breaks in exchange for working past their scheduled quitting time. DPSS intends to correct the employee's timecards and issue the employee a warning. They declined to discipline the supervisor.

2024_21949 – [Personal Issue](#)

A DPSS employee failed to report that they have a relationship with their relative (grandmother) who received DPSS-administered benefits. DPSS indicated that the employee received a reprimand.

2024_22175 – [Asset Misappropriation](#) | [IT Security Incident](#)

A DPSS employee improperly accessed confidential case records for themselves and a family member without authorization or a business reason. They also lied about their familial relationship with a departmental participant and failed to properly lock their computer terminal while away from their workstation. DPSS intends to suspend the employee for ten days without pay.

2024_22201 – [Asset Misappropriation](#)

A DPSS employee submitted eleven (11) falsified/altered medical certifications to excuse their unpaid absences from work during a four-month period. DPSS intends to correct the employee's timecards and discharge the employee.

2025_22318 – [Asset Misappropriation](#)

A DPSS employee violated departmental policy concerning privacy when posting a video of their workstation on their personal social media account, which captured an open Medi-Cal Eligibility Data System (known as MEDS) screen on their desktop monitor, disclosing the Personally Identifiable Information (PII) of a DPSS client. The data breach and PII disclosure were reported to the DPSS Departmental Information Security Officer for follow-up and required notifications. DPSS indicated that disciplinary action is pending.

Summary of Substantiated Cases

2025_22487 – Asset Misappropriation

A DPSS employee knowingly submitted falsified documentation (i.e., Notice of Service Outage) and timecard with their Request for 2025 Wildfire Emergency Leave to excuse their absence from work for two hours and eight hours on two different dates. The local utilities agency verified that the Notice of Service Outage submitted by the employee was altered. DPSS indicated that the employee transferred to DCFS, and they referred the matter to DCFS for appropriate disciplinary action.

Various – Asset Misappropriation | Personnel Issue

DPSS investigated 33 cases involving 33 employees who improperly accessed participants' confidential case records without authorization or a business need. In addition, 22 of these employees either failed to report that they had a social relationship with participants who were relatives, that they and/or their relatives received benefits, and/or the relatives resided with the employee. In addition, four employees also created a conflict of interest by processing their relatives' cases. DPSS indicated that:

- 21 employees have disciplinary actions pending,
 - 6 employees received a 10-day suspension without pay,
 - 1 employee received a 15-day suspension without pay,
 - 1 employee received a 5-day suspension without pay,
 - 1 employee was discharged from County service, and a Top of File notice was placed in their personnel folder,
 - 1 employee received a reprimand,
 - 1 employee received a Notice of Expectation,
 - No further action was warranted for one employee.
-

Summary of Substantiated Cases

Department of Public Works (DPW)

Investigative Results:

<i>Substantiated</i>	<i>Not Substantiated</i>	<i>Not Investigated</i>	<i>Total</i>
6	3	1	10

Substantiated Cases:

Allegation Type(s)	No.
Personnel Issue > Performance Management	5
Asset Misappropriation > Misuse > Other Assets	2
Asset Misappropriation > Misuse > IT Resources > Other	1
Asset Misappropriation > Theft > Cash Disbursements > Payroll	1
Asset Misappropriation > Theft > Inventory, Equipment, Other Assets	1
IT Security Incident	1
Total:	11

High Risk / Impact Case Summaries

2023_20575 – Asset Misappropriation

A DPW employee submitted three falsified medical certificates that resulted in 280 hours of improperly approved absences and provided false testimony during the investigation. DPW discharged the employee, and a Top of File notice was placed in their personnel folder.

2024_21361 – Asset Misappropriation

A private individual broke-in and stole County equipment, valued at approximately \$9,600, and damaged County property, valued at approximately \$3,000. The Los Angeles Police Department investigated the theft and arrested the individual responsible. DPW implemented preventive measures including installing an alarm system and lighting at the warehouse where the theft occurred. Additionally, a camera system has been set to motion detection and notification mode.

2024_21985 – Asset Misappropriation

A DPW employee used a County truck without authorization. DPW indicated that disciplinary action is pending.

2025_22328 – Asset Misappropriation | Personnel Issue

A DPW employee used a County vehicle for personal business, transported non-County personnel in the vehicle, and claimed on their timecards to be working when they were conducting personal business. DPW corrected the employee's timecards and intends to suspend the employee.

2025_22339 – Asset Misappropriation | Personnel Issue

A DPW employee demonstrated poor judgment when they posted sensitive County photos on social media (i.e., Facebook), took excessive breaks, and engaged in excessive personal use of the County Internet. DPW indicated that disciplinary action is pending for the employee and corrective action is pending.

Summary of Substantiated Cases

2025_22347 – IT Security Incident | Personnel Issue

A DPW employee failed to safeguard their fuel card personal identification number by writing it on a sticky note affixed to the back of the fuel card. After losing their wallet containing the fuel card, the employee failed to report loss in a timely manner, resulting in 100 unauthorized fuel transactions totaling \$7,655.95. The employee and their supervisor also failed to review the monthly fuel card transaction reports in a timely manner, and this failure allowed the fuel thefts to continue undetected. The fuel card theft and unauthorized transactions were referred to local law enforcement for investigation. DPW indicated that disciplinary action is pending for the employee and supervisor, and they are working to implement corrective actions to strengthen internal controls.

Summary of Substantiated Cases

Treasurer and Tax Collector (TTC)

Investigative Results:

<i>Substantiated</i>	<i>Not Substantiated</i>	<i>Not Investigated</i>	<i>Total</i>
1	1	0	2

Substantiated Cases:

Allegation Type(s)	No.
Personnel Issue > Performance Management	1
Total:	1

High Risk / Impact Case Summaries

2024_22172 – Personnel Issue

A TTC cashier mishandled cash on two transactions in the same day resulting in a shortage of \$3,000. TTC found no evidence of criminal misconduct and the employee was suspended for three days without pay.



**COUNTY OF LOS ANGELES
DEPARTMENT OF AUDITOR-CONTROLLER
LOS ANGELES COUNTY FRAUD HOTLINE
RESOLVED AND PENDING DISCIPLINARY / CORRECTIVE ACTIONS
FROM PREVIOUS SEMI-ANNUAL REPORTS
As of June 30, 2025**

	<i>Resolved Cases Discipline/Corrective Action Taken</i>	<i>Pending Cases Discipline/Corrective Action</i>	<i>Number of Days Outstanding (1)</i>
Agricultural Commissioner/ Weights and Measures	0	3	
		202218715 (3)	398
		202421715	250
		202421716	250
Aging and Disabilities	0	5	
		201915470 (2)	1,869
		201915964 (2)	1,826
		202219034	762
		202421544	245
		202421661	237
Arts and Culture	0	1	
		202420985	182
Chief Executive Office	0	2	
		202118136	1,145
		202219418 (2)	731
Children and Family Services	13	9	
		202017078 (3)	1,706
		202320086	404
		202320606	374
		202421249	250
		202421286	196
		202421360	295
		202421547	182
		202421707	207
		202421744	186
Child Support Services	0	1	
		202219029	182
Economic Opportunity	0	1	
		201915415	731
Fire	0	2	
		202017485	514
		202219233	275

(1) Calculated from date department issued investigation report. Per protocols issued by the Department of Human Resources (DHR), each department's management is responsible for prioritizing outstanding cases based on the level of discipline. Office of County Investigations (OCI) is not responsible for evaluating the cause or reasonableness of the delays. OCI's role is to follow up with departments for a status of pending discipline for inclusion in this report.

(2) Discipline is pending departmental response.

(3) The department reported that discipline is pending due to employee(s) leave of absence. DHR has issued protocols to assist departments with managing the disciplinary process with employees on leave. DHR has also recommended that each department consult with DHR and County Counsel on cases that involve discipline of an employee on leave to resolve such cases timely.



**COUNTY OF LOS ANGELES
DEPARTMENT OF AUDITOR-CONTROLLER
LOS ANGELES COUNTY FRAUD HOTLINE
RESOLVED AND PENDING DISCIPLINARY / CORRECTIVE ACTIONS
FROM PREVIOUS SEMI-ANNUAL REPORTS
As of June 30, 2025**

	<i>Resolved Cases Discipline/Corrective Action Taken</i>	<i>Pending Cases Discipline/Corrective Action</i>	<i>Number of Days Outstanding (1)</i>
Health Services	7	23	
		201916050	593
		202017386	365
		202017483	1,096
		202117677	922
		202118256	549
		202118438	549
		202218585	455
		202218691	207
		202218863	547
		202218930	320
		202218969	224
		202219259	266
		202219306	732
		202219685	186
		202219737	186
		202319785	186
		202319832	199
		202319981	446
		202320075	551
		202320096	298
		202320131	455
		202320310	445
		202417771	291
Internal Services	2	2	
		201713718	566
		201915182	474
Los Angeles Homeless Services Authority	0	4	
		201915322	365
		202017017	182
		202219422	419
		202319821	336
Mental Health	3	4	
		201713708 (2)	2,008
		202017054	299
		202117945	1,041
		202320458	235

(1) Calculated from date department issued investigation report. Per protocols issued by the Department of Human Resources (DHR), each department's management is responsible for prioritizing outstanding cases based on the level of discipline. Office of County Investigations (OCI) is not responsible for evaluating the cause or reasonableness of the delays. OCI's role is to follow up with departments for a status of pending discipline for inclusion in this report.

(2) Discipline is pending departmental response.



**COUNTY OF LOS ANGELES
DEPARTMENT OF AUDITOR-CONTROLLER
LOS ANGELES COUNTY FRAUD HOTLINE
RESOLVED AND PENDING DISCIPLINARY / CORRECTIVE ACTIONS
FROM PREVIOUS SEMI-ANNUAL REPORTS
As of June 30, 2025**

	<i>Resolved Cases Discipline/Corrective Action Taken</i>	<i>Pending Cases Discipline/Corrective Action</i>	<i>Number of Days Outstanding (1)</i>
Parks and Recreation	0	2	
		202320940	244
		202421137	275
Probation	0	2	
		202219032	839
		202219288	523
Public Defender	0	3	
		202017385 (2)	1,197
		202319979 (2)	424
		202320443	551
Public Health	4	1	
		202320392	344
Public Social Services	34	6	
		202016967	458
		202319885	391
		202320440	514
		202320759	418
		202421492	196
		202421720	237
Public Works	0	3	
		202320631	581
		202320783	374
		202421453	275
Sheriff	0	1	
		202320194	237
Department Total:	63	75	

(1) Calculated from date department issued investigation report. Per protocols issued by the Department of Human Resources (DHR), each department's management is responsible for prioritizing outstanding cases based on the level of discipline. Office of County Investigations (OCI) is not responsible for evaluating the cause or reasonableness of the delays. OCI's role is to follow up with departments for a status of pending discipline for inclusion in this report.

(2) Discipline is pending departmental response.



COUNTY OF LOS ANGELES
DEPARTMENT OF AUDITOR-CONTROLLER
LOS ANGELES COUNTY FRAUD HOTLINE
OPEN CASES AGING REPORT BY INVESTIGATIVE UNIT
As of June 30, 2025

Departmental Investigative Units	Open Cases	Greater Than One Year ¹		
		Open Cases	Median Days Open	Average Days Open
Aging and Disabilities	11	7	909	1,128
Agricultural Commissioner/Weights and Measures	1	0	-	-
Animal Care and Control	2	0	-	-
Auditor-Controller	3	1	411	411
Chief Executive Office	3	0	-	-
Child Support Services	2	0	-	-
Children and Family Services	50	1	386	386
Consumer and Business Affairs	1	0	-	-
County Counsel - Internal Affairs	4	0	-	-
District Attorney	2	2	549	549
Economic Opportunity	2	0	-	-
Fire	16	8	526	784
Health Services	231	111	624	680
Human Resources	3	1	412	412
Internal Services	17	13	1,049	962
Justice, Care and Opportunities	5	0	-	-
LA County Library	3	1	396	396
Los Angeles County Employees Retirement Association	3	2	697	697
Los Angeles Homeless Services Authority	37	8	474	551
Medical Examiner	6	1	434	434
Mental Health	99	71	969	1,117
Natural History Museum	2	0	-	-
Parks and Recreation	9	4	537	551
Probation	48	29	595	568
Public Defender	11	8	1,101	1,075
Public Health	21	2	426	426
Public Social Services	142	4	446	456
Public Works	13	1	664	664
Registrar-Recorder/County Clerk	3	1	458	458
Sheriff	8	5	1,149	1,181
Treasurer and Tax Collector	1	0	-	-
Sub Total	759	281		

Countywide Investigative Units ²	Open Cases	Greater Than One Year ¹		
		Open Cases	Median Days Open	Average Days Open
Auditor-Controller - Office of County Investigations ³	191	65	567	738
Chief Executive Office - Risk Management	41	9	426	794
County Counsel - Employment Investigations	36	20	1,140	1,012
Public Social Services - Welfare Fraud	36	3	432	417
Economic Opportunity - Office of Small Business	6	6	1,591	1,616
Human Resources - Workplace Investigations	31	1	1,471	1,471
Sub Total	341	104		

Grand Total	1,100	385
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Footnotes:

(1) Includes all cases received by the Fraud Hotline prior to June 30, 2024, and not yet completed. Because this report calculates the age of a case in days from the date it was received—not from the date it was assigned—these statistics may include cases that were reassigned to a department after undergoing significant review by the Office of County Investigations.

(2) Cases assigned to Countywide Investigative Units generally have a higher number of days open for cases due to the complexity of the issues involved. In addition, these aging statistics may reflect cases that were reassigned to a Countywide unit after significant review/investigation by a departmental unit, or are being held open for tracking during legal abeyance or other delay.

(3) Open Cases for Auditor-Controller - Office of County Investigations includes 35 cases received by the County Fraud Hotline and pending assessment and assignment as of the Semi-Annual Report period ending June 30, 2025.