

# LOS ANGELES COUNTY AUDITOR-CONTROLLER

**John Naimo**  
AUDITOR-CONTROLLER

**Arlene Barrera**  
CHIEF DEPUTY

**Peter Hughes**  
ASSISTANT AUDITOR-CONTROLLER

**Robert Campbell**  
DIVISION CHIEF

**OFFICE OF COUNTY INVESTIGATIONS**

**November 21, 2017**

## Fraud Hotline Semi-Annual Report January 1 through June 30, 2017



### BOARD OF SUPERVISORS

**Hilda L. Solis**  
FIRST DISTRICT

**Mark Ridley-Thomas**  
SECOND DISTRICT

**Sheila Kuehl**  
THIRD DISTRICT

**Janice Hahn**  
FOURTH DISTRICT

**Kathryn Barger**  
FIFTH DISTRICT

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## FACT SHEET

### Fraud Hotline Semi-Annual Report

January 1 through June 30, 2017

#### Key Outcomes

During this reporting period, 569 allegations were investigated of which 177 (31%) were substantiated. Significant disciplinary action was imposed in approximately 43% of the substantiated cases where discipline was finalized. Departments continue to be attentive to investigation timeliness and turnaround, and the Office of County Investigations (OCI) is continuing to partner with County departments to develop and implement strategies to help them resolve investigations within existing resources.

#### Significant Investigations Conducted by OCI

- During mid-2014, six co-conspirators, including a United States Postal Service employee, stole, altered, and fraudulently negotiated County warrants totaling \$4.6 million. A multi-agency investigation including the Postal Inspection Service, Sheriff, and OCI resulted in the conviction of the perpetrators, who were sentenced to a combined 29 years in federal prison and ordered to pay full restitution to the County and other victims. Total loss to the County was approximately \$470,000. In 2016 and 2017, others involved were identified and referred to law enforcement for prosecution.
- A foster care contractor and his spouse embezzled \$278,000 in County funds intended to provide care for placed children. They were subsequently convicted and sentenced to County jail and probation.
- A County employee with significant procurement responsibilities violated conflict of interest laws by engaging in personal business transactions with a County vendor, while participating in the award of \$2.8 million in County business to that vendor. The case was referred to the District Attorney.
- A County employee submitted over 100 fraudulent medical certificates on their own behalf, resulting in more than \$49,000 in improper sick leave payments. The employee was discharged.

#### Authority

OCI coordinates and conducts investigations of waste, fraud, and abuse within County government per Board of Supervisors Policy 9.040, and administers the County Fraud Hotline pursuant to Government Code Section 53087.6. OCI refers investigations to other County departments and outside agencies, and reviews reports of referred investigations to ensure the allegations were thoroughly investigated. OCI also tracks the outcome of cases where disciplinary and/or corrective actions are pending, to ensure appropriate follow-up.

#### FAST FACTS

The largest percentage of substantiated cases involved:

- falsification of records
- forgery
- mismanagement
- failure to perform job duties

During the 6-month reporting period, 569 allegations were investigated. Of the investigations completed, 177 (31%) were substantiated.

Significant disciplinary action (e.g., discharge, suspension, etc.) was imposed in approximately 44% of the substantiated cases where discipline was finalized.

A total of 576 calls were received by the Hotline during the reporting period.

#### LOS ANGELES COUNTY FRAUD HOTLINE

web: [fraud.lacounty.gov](http://fraud.lacounty.gov)

phone: 800.544.6861

mail: 500 W. Temple St., Suite 515

e-mail: [fraud@auditor.lacounty.gov](mailto:fraud@auditor.lacounty.gov)

fax: 213.633.0991

Los Angeles, CA 90012

YOU MAY REMAIN ANONYMOUS



This report is also available online at [auditor.lacounty.gov](http://auditor.lacounty.gov)

**CONTACT:** Robert Campbell, Chief, OCI  
[rcampbell@auditor.lacounty.gov](mailto:rcampbell@auditor.lacounty.gov)  
213.893.2153



2017-SAFHSR-1/2



JOHN NAIMO  
AUDITOR-CONTROLLER

## COUNTY OF LOS ANGELES DEPARTMENT OF AUDITOR-CONTROLLER

KENNETH HAHN HALL OF ADMINISTRATION  
500 WEST TEMPLE STREET, ROOM 525  
LOS ANGELES, CALIFORNIA 90012-3873  
PHONE: (213) 974-8301 FAX: (213) 626-5427

November 21, 2017

TO: Supervisor Mark Ridley-Thomas, Chairman  
Supervisor Hilda L. Solis  
Supervisor Sheila Kuehl  
Supervisor Janice Hahn  
Supervisor Kathryn Barger

FROM: John Naimo   
Auditor-Controller

SUBJECT: **FRAUD HOTLINE SEMI-ANNUAL REPORT – JANUARY 1 THROUGH  
JUNE 30, 2017**

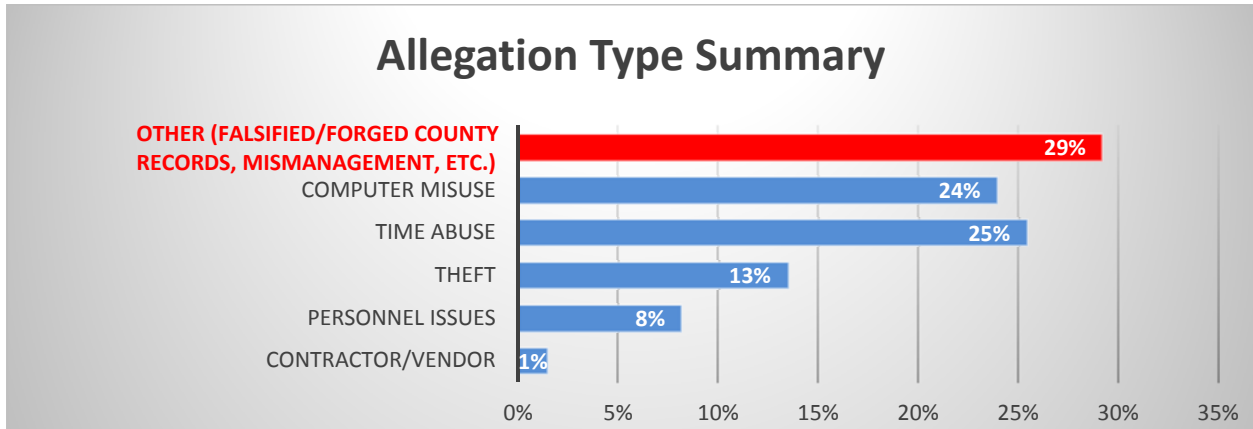
Pursuant to Board of Supervisors (Board) Policy 9.040, the Auditor-Controller's (A-C) Office of County Investigations conducts investigations of alleged criminal and administrative misconduct within County government, and also tracks the results of cases referred to other County departments to ensure the allegations are properly investigated. This investigative report summarizes investigations concerning allegations of fraud, waste, and abuse of resources that were completed between January and June 2017.

### ***Investigative Results***

#### **Investigative Activity**

- 569 Cases Investigated Countywide
  - 177 **Substantiated** (31%)
- 576 New Cases Reported (20% **increase** from prior review period)
- 825 Cases Under Active Investigation (20% **decrease** from prior review period)

### Allegation Types – Substantiated Cases



- The **Other** category includes misconduct such as falsification/forgery of County records, mismanagement, failure to provide services or perform job duties, and violations of County policies and/or procedures.

### Disciplinary and/or Corrective Actions

- Of the 177 cases substantiated during this period, departments reported that they finalized and imposed a total of 136 separate disciplinary actions. **Approximately 43%** of the actions imposed were **significant**, including **discharges** and **suspensions**.

ACTIONS TAKEN <sup>1</sup>	No.	%
<b>Significant Disciplinary Action</b>		
Discharged	9	6.6%
Resigned/Retired/Resigned in Lieu of Discharge	19	14.0%
Notice in Personnel Folder (Do Not Rehire or other restrictions)	7	5.2%
Suspended - 15 to 30 Days	5	3.7%
Suspended - Less than 15 Days	18	13.2%
<b>Subtotal</b>	<b>58</b>	<b>43%</b>
<b>Moderate Disciplinary Action</b>		
Reprimanded, Counseled, Procedures Changed/Reinforced, etc.	<b>78</b>	<b>57%</b>
<b>TOTAL ACTIONS TAKEN</b>	<b>136</b>	<b>100%</b>

<sup>1</sup> Some cases may include multiple subjects and/or multiple actions taken and accordingly, there may be multiple actions taken for one substantiated case.

## Case Turnover

- The number of cases **closed** during the period **increased approximately 59%** over the prior 6-month period (ended December 31, 2016).

This increase can be attributed to a recent Board directive to departments to focus on resolution of cases open more than one year.

- As a result of the Board order, departments achieved a **95% resolution rate** for cases open more than one year, with most departments resolving all of their aged caseload.

As directed by the Board, the A-C and the Department of Human Resources are continuing to develop strategies and identifying resources to assist departments with timely and judicious completion of investigations. To ensure the progress continues and is sustained, we are developing formal criteria for prioritizing allegations referred to departments for investigation, and exploring opportunities for rapidly dispositioning less critical cases.

## *Index of Attachments*

- Attachment I:** Closed Case Summary: Substantiated, not substantiated, and cases not investigated, by department.
- Attachment II:** Summary of Substantiated Cases, by investigating department.
- Attachment III:** Resolved and Disciplinary/Corrective Action Pending, by department and case number.
- Attachment IV:** Cases Actively Under Investigation Open Over One Year, by department.

If you have any questions please call me, or your staff may contact Robert Campbell at (213) 893-0058.

JN:AB:PH:RGC:AMS:ms  
Fraud Hotline Status ending June 30 2017.doc

## Attachments

c: Sachi A. Hamai, Chief Executive Officer  
Department Heads  
Audit Committee  
Public Information Office



**COUNTY OF LOS ANGELES  
DEPARTMENT OF AUDITOR-CONTROLLER  
LOS ANGELES COUNTY FRAUD HOTLINE  
CLOSED CASE SUMMARY  
January 1 through June 30, 2017**

	<i>Not Substantiated</i>	<i>Not Substantiated</i>	<i>Not Investigated *</i>	<i>Total</i>				
<b><u>CASES INVESTIGATED BY AUDITOR-CONTROLLER:</u></b>								
Office of County Investigations	37	19	157	213	27.3%			
<b><u>CASES REFERRED TO AND INVESTIGATED BY OTHER DEPARTMENTS:</u></b>								
Agricultural Commissioner/Weights and Measures	0	5	0	5	0.6%			
Animal Care and Control	0	6	2	8	1.0%			
Assessor's Office	0	1	0	1	0.1%			
Board of Supervisors	0	0	1	1	0.1%			
Chief Executive Office	1	1	0	2	0.3%			
Child Support Services	1	5	0	6	0.8%			
Children and Family Services	30	79	13	122	15.6%			
County Counsel	1	1	0	2	0.3%			
Coroner	0	0	1	1	0.1%			
Fire	5	5	1	11	1.4%			
Health Services	11	34	6	51	6.5%			
Human Resources	1	3	0	4	0.5%			
Human Resources (Countywide)	1	13	0	14	1.8%			
Internal Services	3	1	3	7	0.9%			
Mental Health	18	56	8	82	10.5%			
Parks and Recreation	3	4	0	7	0.9%			
Probation	2	8	2	12	1.5%			
Public Health	11	12	2	25	3.2%			
Public Library	0	4	0	4	0.5%			
Public Social Services	49	97	10	156	20.0%			
Public Works	1	9	0	10	1.3%			
Sheriff	0	1	0	1	0.1%			
Treasurer and Tax Collector	2	28	4	34	4.4%			
Workforce Development, Aging and Community Services	0	0	2	2	0.3%			
Other Departments Total:	140	373	55	568	72.7%			
<b>Grand Total</b>	<b>177</b>	<b>22.7%</b>	<b>392</b>	<b>50.2%</b>	<b>212</b>	<b>27.1%</b>	<b>781</b>	<b>100%</b>

\* Cases not investigated due to immateriality, the allegation was previously investigated, referred to outside agencies, or insufficient information was provided. In addition, 16 of the 212 cases were referred to the County Equity Oversight Panel (CEOP) for investigation. CEOP does not report their findings back to Office of County Investigations and therefore should be contacted directly for further information.



**COUNTY OF LOS ANGELES  
DEPARTMENT OF AUDITOR-CONTROLLER  
LOS ANGELES COUNTY FRAUD HOTLINE  
SUMMARY OF SUBSTANTIATED CASES**

*FOR THE PERIOD JANUARY 1 THROUGH JUNE 30, 2017*

**SUBSTANTIATED CASES INVESTIGATED BY AUDITOR-CONTROLLER**

**Countywide**

**Case Number: 20149621**

Beginning in mid-2014, a United States Postal Service (USPS) employee stole 84 County warrants totaling \$4.6 million from a local mail distribution facility and transferred them to co-conspirators who altered and distributed the warrants to more than 70 individuals. Over the next year and a half, these individuals fraudulently negotiated the warrants at various banks throughout the United States. Total loss to the County was approximately \$470,000. In fall of 2015, the United States Postal Inspection Service (USPIS) arrested the five ringleaders of this conspiracy and the involved USPS employee. In 2016, the U.S. District Court sentenced them to a combined total of 29 years in federal prison, and ordered them to make full restitution to the County and the impacted financial institutions. The matter involving the individuals who fraudulently negotiated these warrants were referred to other law enforcement agencies for prosecution.

**Case Number: Various**

The Office of County Investigations reviewed 23 other cases involving 145 stolen, fraudulently negotiated, and/or counterfeited County, Los Angeles Office of Education, and Los Angeles Unified School District warrants. Subjects were identified for 10 of these cases, which were then referred to the Los Angeles County District Attorney's Office (LADA). Two subjects were arrested, convicted, and sentenced to jail; one of these subjects also received probation.

**Department of Children and Family Services (DCFS)**

**Case Number: 20137983**

The Executive Director (ED) of a DCFS foster home contractor and his wife embezzled approximately \$278,000 in County funds that should have been spent to care for children. The ED was convicted of one felony count of misappropriation of public funds, was sentenced to six months in County jail, and placed on five years of formal probation. The ED's wife was convicted of one misdemeanor count of embezzlement and sentenced to three years of summary probation. The ED and his wife were ordered to no longer operate foster homes and they paid approximately \$109,100 in restitution.

**Case Number: 201510256**

A former DCFS vendor (Vendor A) submitted fictitious quotes to DCFS Procurement staff, who awarded purchase orders to Vendor A and 15 other registered County vendors related to and/or controlled by Vendor A (Related Vendors). DCFS Procurement staff awarded Vendor A and Related Vendors over \$1.0 million from July 2008 through September 2016, with no assurance that the County received the highest quality goods and services or competitive prices for these awards. Also, several employees accepted gifts (e.g., gift baskets, gift cards, baby clothes, etc.) from Vendor A during the time that they were soliciting bids from him and awarding purchase orders

## Summary of Substantiated Cases

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to Related Vendors, in violation of Internal Services Department and DCFS policies. OCI referred the case to the LADA for prosecution. DCFS indicated that disciplinary actions and/or corrective action are pending.

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### **Case Number: 201510574**

A DCFS employee submitted 129 fraudulent medical certificates to excuse her absences from work, resulting in the receipt of approximately \$49,500 in sick pay to which she was not entitled. DCFS discharged the employee and placed a "Top of File" notice in the employee's personnel folder.

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### **Fire Department (Fire)**

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### **Case Number: 20149373**

A Fire employee solicited a monetary donation from a County vendor for an employee retirement party. Fire indicated that the employee received a Notice of Instruction.

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### **Internal Services Department (ISD)**

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### **Case Number: 20138532**

An ISD employee created a conflict of interest by engaging in personal property transactions with a County vendor. The vendor principals also paid for the employee and his wife to accompany them on a trip to a resort in 2011. The employee facilitated the vendor in obtaining \$2.8 million in business with the County, and the employee's supervisor did not provide effective oversight over the employee's procurement decisions. The case was referred to LADA for prosecution. ISD indicated that the employee was discharged.

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### **Case Number: 20149405**

An ISD manager created a conflict of interest when he improperly provided information to a vendor during the solicitation process, and the vendor was awarded a contract for a work order. The manager also improperly solicited gratuity from another vendor and failed to disclose the gratuity on his statements of Economic Interests Form 700. ISD indicated that the manager retired in lieu of discharge.

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### **Case Number: 201612289**

An ISD employee inappropriately used County equipment for personal use. ISD indicated that the ISD employee received a Notice of Expectation.

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### **Parks and Recreation (Parks)**

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### **Case Number: 201611906**

A Parks manager engaged in a personal friendship with a County vendor, inappropriately ordered staff not to issue corrective notices for the vendor's contract violations, and drafted an e-mail on behalf of the County vendor advocating for an extension of the vendor's operating agreement, creating the appearance of a conflict of interest. Parks indicated that the employee retired.

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### **Department of Public Health (DPH)**

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### **Case Number: 20149030**

A DPH manager failed to collect and/or remit to the County fees for certified copies of vital records, resulting in the loss of at least \$26,144. The case was referred to the LADA for prosecution. DPH indicated that the employee retired.

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### **Public Library (PL)**

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### **Case Number: 201511247**

A PL employee inappropriately took home library property (e.g., tables and chairs) for his personal use. The employee also acknowledged he used a County vehicle for



## Summary of Substantiated Cases

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personal errands during County work hours. PL indicated that the employee received a 5-day suspension without pay.

### Department of Public Social Services (DPSS)

**Case Number: 201511086**

A DPSS employee used his assigned County computer and Internet access to view sexually explicit material during work hours. He also used his County e-mail address to establish an account on a social media website, and accessed that site to view sexually explicit material. DPSS indicated that the employee resigned via job abandonment.

### Department of Public Works (DPW)

**Case Number: 201611981**

DPW was in violation because employees did not have the required certifications and were not previously required to comply with Health & Safety Code Section 18949.25 et seq. despite the fact that they appear to perform applicable duties. DPW indicated that after consulting with County Counsel, DPW agreed to require the employees to maintain a qualifying professional certification.

### Registrar-Recorder/County Clerk (RR/CC)

**Case Number: 201511144**

Four RR/CC employees inappropriately performed document recordings after submission cut-off time, in violation of Departmental guidelines and procedures. In addition, two of the employees accepted monetary bribes from County patrons to inappropriately perform the document recordings after submission cut-off time. The case was referred to LADA for prosecution. RR/CC indicated that disciplinary actions are pending.

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**TOTAL SUBSTANTIATED CASES INVESTIGATED BY AUDITOR-CONTROLLER: 37**

## Summary of Substantiated Cases

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### **CASES REFERRED TO AND INVESTIGATED BY OTHER DEPARTMENTS**

#### **Chief Executive Office**

#### **Investigative Results:**

<i>Substantiated</i>	<i>Not Substantiated</i>	<i>Not Investigated</i>	<i>Total</i>
1	1	0	2

#### **Substantiated Cases:**

<b>Primary Allegation Type(s)</b>	<b>No.</b>
Violation of County policies/procedures	1

#### **High Risk / Impact Case Summaries**

None

<b>Fraud Hotline Cases Open Over One Year</b>	3
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## Summary of Substantiated Cases

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### Child Support Services Department (CSSD)

#### Investigative Results:

<i>Substantiated</i>	<i>Not Substantiated</i>	<i>Not Investigated</i>	<i>Total</i>
1	5	0	6

#### Substantiated Cases:

<b>Primary Allegation Type(s)</b>	<b>No.</b>
Falsification of medical certificates to support absences	1

#### **High Risk / Impact Case Summaries**

**Case Number: 201612575** – Falsification of medical certificates to support absences

A CSSD employee admitted to submitting seven *falsified* medical certificates to justify his absences from work. CSSD indicated the employee received a 30-day suspension without pay.

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<b>Fraud Hotline Cases Open Over One Year</b>	0
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## Summary of Substantiated Cases

### Department of Children and Family Services (DCFS)

#### Investigative Results:

<i>Substantiated</i>	<i>Not Substantiated</i>	<i>Not Investigated</i>	<i>Total</i>
30	79	13	122

#### Substantiated Cases:

<b>Primary Allegation Type(s)</b>	<b>No.</b>
Falsification/forgery of County records	6
Time abuse	6
Violation of County policies/procedures	3
Falsification of medical certificates to support absences	2
Misuse/unauthorized access to confidential data	2
Conflict of interest	2
Failure to provide services/perform job duties	3
Computer/Internet abuse	2
Unprofessional conduct	1
Outside employment	1
Abuse of overtime	1
Theft of donations	1
<b>Total</b>	<b>30</b>

#### **High Risk / Impact Case Summaries**

**Case Number: 20149911** – Falsification/forgery of County records

A DCFS employee submitted a *falsified* report to the court that contained a *forged* approval signature, claimed trips on her mileage claims that she did not make, and submitted mileage claims with *forged* approval signatures. DCFS discharged the employee, and placed a “Top of File/Do Not Rehire” notice in the employee’s personnel folder.

**Case Number: 201611690** – Falsification/forgery of County records

A DCFS employee failed to make face-to-face contacts with several clients and *falsified* client contacts in DCFS case records. The employee also *falsified* a court status review report. DCFS indicated that the employee was discharged.

**Case Number: 201611723** – Falsification of medical certifications to support absences

A DCFS employee was absent from work without authorization on a number of occasions, and submitted a *falsified* medical certification to excuse some of her absences. DCFS indicated that the employee was discharged.

**Case Number: 201611732** – Falsification of medical certifications to support absences

A DCFS employee submitted eight *altered and/or falsified* medical notes to excuse her absences from work. DCFS indicated that the employee was discharged.

## Summary of Substantiated Cases

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**Case Number: 201611903** – Conflict of interest

A DCFS employee engaged in an inappropriate *romantic relationship with a client*, creating a *conflict of interest*. The employee also coached the client's child for court testimony. DCFS indicated that the employee resigned in lieu of discipline and placed a "Top of File" in the employee's personnel folder.

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<b>Fraud Hotline Cases Open Over One Year</b>	30
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## Summary of Substantiated Cases

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### County Counsel

#### Investigative Results:

<i>Substantiated</i>	<i>Not Substantiated</i>	<i>Not Investigated</i>	<i>Total</i>
1	1	0	2

#### Substantiated Cases:

Primary Allegation Type(s)	No.
Time abuse	1

### High Risk / Impact Case Summaries

None

Fraud Hotline Cases Open Over One Year	1
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## Summary of Substantiated Cases

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### Fire Department

#### Investigative Results:

<i>Substantiated</i>	<i>Not Substantiated</i>	<i>Not Investigated</i>	<i>Total</i>
5	5	1	11

#### Substantiated Cases:

<b>Primary Allegation Type(s)</b>	<b>No.</b>
Time abuse	2
Computer/Internet abuse	2
Falsification of time records	1
<b>Total</b>	<b>5</b>

### High Risk / Impact Case Summaries

None

<b>Fraud Hotline Cases Open Over One Year</b>	9
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## Summary of Substantiated Cases

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### Department of Health Services (DHS)

#### Investigative Results:

<i>Substantiated</i>	<i>Not Substantiated</i>	<i>Not Investigated</i>	<i>Total</i>
11	34	6	51

#### Substantiated Cases:

<b>Primary Allegation Type(s)</b>	<b>No.</b>
Time abuse	6
Conflict of interest	1
Computer/Internet abuse	1
Outside employment	1
HIPAA violation	1
Computer-Other	1
<b>Total</b>	<b>11</b>

#### **High Risk / Impact Case Summaries**

**Case Number: 201510571** – HIPAA violation

A DHS employee violated the *Health Insurance Portability and Accountability Act* when he removed approximately 880 patients Face Sheets from his work location to his residence. DHS indicated that the employee resigned.

**Case Number: 201611984** – Computer-Other

Seventy-four DHS employees and one former DHS employee *opened a phishing e-mail* and provided their credentials, which may have *compromised their Microsoft Exchange accounts*. DHS's investigation and review of the accounts determined that the Protected Health Information of more than 500 DHS clients may have been disclosed. DHS indicated that a more extensive analysis will be performed to make an exact determination of individuals affected and ensure proper notification.

<b>Fraud Hotline Cases Open Over One Year</b>	13
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## Summary of Substantiated Cases

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### Department of Human Resources

#### Investigative Results:

<i>Substantiated</i>	<i>Not Substantiated</i>	<i>Not Investigated</i>	<i>Total</i>
1	3	0	4

#### Substantiated Cases:

<b>Primary Allegation Type(s)</b>	<b>No.</b>
Failure to provide services/perform job duties	1

#### High Risk / Impact Case Summaries

None

<b>Fraud Hotline Cases Open Over One Year</b>	1
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## Summary of Substantiated Cases

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### Internal Services Department

#### Investigative Results:

<i>Substantiated</i>	<i>Not Substantiated</i>	<i>Not Investigated</i>	<i>Total</i>
3	1	3	7

#### Substantiated Cases:

<b>Primary Allegation Type(s)</b>	<b>No.</b>
Abuse of overtime	1
Conflict of interest	1
Computer-Other	1
<b>Total</b>	<b>3</b>

### High Risk / Impact Case Summaries

None

<b>Fraud Hotline Cases Open Over One Year</b>	0
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## Summary of Substantiated Cases

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### Department of Mental Health

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#### Investigative Results:

<i>Substantiated</i>	<i>Not Substantiated</i>	<i>Not Investigated</i>	<i>Total</i>
18	56	8	82

#### Substantiated Cases:

<b>Primary Allegation Type(s)</b>	<b>No.</b>
Falsification/forgery of County records	6
Time abuse	3
Other improprieties/mismanagement	3
Conduct outside employment/personal business during County work hours	2
Violation of County policies/procedures	1
Computer/Internet abuse	1
Outside employment	1
Confidentiality breach	1
<b>Total</b>	<b>18</b>

#### **High Risk / Impact Case Summaries**

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**Case Number: 201510339** – Falsification/forgery of County records

A DMH employee submitted *claims for services he did not provide* and/or were not billable. DMH intends to discharge the employee upon the employee's return from leave.

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**Case Number: 201511479** – Violation of County policies/procedures

Two DMH employees inappropriately corrected contract proposal evaluation scores, in *violation of Board of Supervisors (Board) contract solicitation evaluation policies*. The Department's Contract Division also failed to retain evaluation documentation as required by Board solicitation records retention policy. DMH indicated that disciplinary actions are pending.

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**Case Number: 201611888** – Falsification/forgery of County records

A DMH employee submitted *claims for services not provided*. DMH indicated that the claims for services not provided will be voided and any funds received for payment will be returned to the funding party, and disciplinary action is pending for the employee.

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<b>Fraud Hotline Cases Open Over One Year</b>	13
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## Summary of Substantiated Cases

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### Department of Parks and Recreation (Parks)

#### Investigative Results:

<i>Substantiated</i>	<i>Not Substantiated</i>	<i>Not Investigated</i>	<i>Total</i>
3	4	0	7

#### Substantiated Cases:

<b>Primary Allegation Type(s)</b>	<b>No.</b>
Failure to charge/collect appropriate fees	2
Falsification/forgery of County records	1
<b>Total</b>	<b>3</b>

#### **High Risk / Impact Case Summaries**

**Case Number: 20149098** – Failure to charge/collect appropriate fees

A Parks employee *mishandled* an indeterminable amount in *cash collections* for a Park's program. Parks indicated that the employee resigned, and placed a "Top of File" notice in the employee's personnel folder.

**Case Number: 20149837** – Failure to charge/collect appropriate fees

A Parks employee inappropriately used her position to enroll her children in various Parks programs *without paying the required program fees*. Parks indicated that the employee resigned, and placed a "Top of File" notice in the employee's personnel folder.

<b>Fraud Hotline Cases Open Over One Year</b>	6
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## Summary of Substantiated Cases

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### Probation Department

#### Investigative Results:

<i>Substantiated</i>	<i>Not Substantiated</i>	<i>Not Investigated</i>	<i>Total</i>
2	8	2	12

#### Substantiated Cases:

<b>Primary Allegation Type(s)</b>	<b>No.</b>
Computer/Internet abuse	2

### High Risk / Impact Case Summaries

None

<b>Fraud Hotline Cases Open Over One Year</b>	0
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## Summary of Substantiated Cases

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### Department of Public Health

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#### Investigative Results:

<i>Substantiated</i>	<i>Not Substantiated</i>	<i>Not Investigated</i>	<i>Total</i>
11	12	2	25

#### Substantiated Cases:

<b>Primary Allegation Type(s)</b>	<b>No.</b>
Computer/Internet abuse	8
Misuse/unauthorized access to confidential data	1
Conflict of Interest	1
Outside employment	1
<b>Total</b>	<b>11</b>

#### **High Risk / Impact Case Summaries**

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**Case Number: 201511002** – Conflict of interest

A DPH employee contacted and provided DPH contractor *information to the media without authorization*, and used his assigned County computer and Internet access to view non-work related websites. DPH indicated that disciplinary action is pending.

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**Case Number: 201612328** – Computer/Internet abuse

A DPH employee used his assigned County computer and e-mail account *to send inappropriate and offensive material* during County work hours. DPH indicated that the employee resigned.

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<b>Fraud Hotline Cases Open Over One Year</b>	1
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## Summary of Substantiated Cases

### Department of Public Social Services (DPSS)

#### Investigative Results:

<i>Substantiated</i>	<i>Not Substantiated</i>	<i>Not Investigated</i>	<i>Total</i>
49	97	10	156

#### Substantiated Cases:

<b>Primary Allegation Type(s)</b>	<b>No.</b>
Misuse/unauthorized access to confidential data	9
Time abuse	9
Failure to provide services/perform job duties	5
Unprofessional conduct	5
Violation of County policies/procedures	5
Conflict of interest	4
Computer/Internet abuse	4
Misuse benefit time	3
Falsification/forgery of County records	2
Disclose confidential information	1
Falsification of medical certificates to support absences	1
Failure to report arrest	1
<b>Total</b>	<b>49</b>

#### **High Risk / Impact Case Summaries**

**Case Number: 201611973** – Violation of County policies/procedures

A DPSS employee not authorized to carry or possess a weapon carried a firearm while performing his job duties. DPSS indicated that the employee received a written reprimand and referred the employee for a Fitness-for-Duty evaluation.

**Case Number: 201612474** – Conflict of interest

A probationary DPSS employee inappropriately gave her personal cell phone number to a participant, creating a conflict of interest. DPSS indicated that the employee was discharged as she had been disciplined previously for discourteous/unprofessional conduct.

**Case Number: 201612476** – Falsification/forgery of County records

A DPSS employee entered false information in the LEADER and the LEADER Replacement System (LRS) systems to give several participants supplemental benefits to which they were not entitled. The employee also asked the participants for cash kick-backs. DPSS indicated that the employee resigned, and placed a "Top of File" notice in the employee's personnel folder.

<b>Fraud Hotline Cases Open Over One Year</b>	<b>3</b>
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## Summary of Substantiated Cases

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### Department of Public Works (DPW)

#### Investigative Results:

<i>Substantiated</i>	<i>Not Substantiated</i>	<i>Not Investigated</i>	<i>Total</i>
2	9	0	11

#### Substantiated Cases:

<b>Primary Allegation Type(s)</b>	<b>No.</b>
Computer/Internet abuse	1
Exam/hiring improprieties	1 <sup>1</sup>
<b>Total</b>	<b>2</b>

#### **High Risk / Impact Case Summaries**

**Case Number: 201510667** – Computer/Internet abuse

A DPW employee used his assigned County computer and Internet access *to view non-County related websites, such as pornography sites*, during work hours. DPW indicated that the employee received a 15-day suspension without pay.

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<b>Fraud Hotline Cases Open Over One Year</b>	<b>5</b>
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<sup>1</sup> This case was investigated by DHR.



## Summary of Substantiated Cases

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### Treasurer and Tax Collector

#### Investigative Results:

<i>Substantiated</i>	<i>Not Substantiated</i>	<i>Not Investigated</i>	<i>Total</i>
2	28	4	34

#### Substantiated Cases:

<b>Primary Allegation Type(s)</b>	<b>No.</b>
Time abuse	1
Computer/Internet abuse	1
<b>Total</b>	<b>2</b>

### High Risk / Impact Case Summaries

None

<b>Fraud Hotline Cases Open Over One Year</b>	1
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**COUNTY OF LOS ANGELES  
DEPARTMENT OF AUDITOR-CONTROLLER  
LOS ANGELES COUNTY FRAUD HOTLINE  
Resolved and Disciplinary/Corrective Action Pending  
From Previous Semi-Annual Reports  
As of June 30, 2017**

Department	Resolved Cases - Discipline/Corrective Action Taken	Pending Cases - Discipline/Corrective Action	Number of Days Outstanding
	(Formerly Attachment III)	(Formerly Attachment IV)	
<b>Alternate Public Defender</b>	<b>1</b>	<b>0</b>	
	201511122		
<b>Chief Executive Office</b>	<b>0</b>	<b>1</b>	
		20138488 (2)	283
<b>Health Services</b>	<b>8</b>	<b>3</b>	
	20126377	20115399	1185 (1)
	20148917	20149904	561
	20149027	201611927	276 (1)
	20149344		
	20149496		
	20149507		
	20149852		
	201510817		
<b>Mental Health</b>	<b>3</b>	<b>8</b>	
	20126595	20116239	1059 (1)
	20138106	20138365	1201 (1)
	20149036	20138765	247 (1)
		20138783	210 (1)
		201510299 (3)	499
		201510433 (3)	249
		201511172	232
		201511486	184
<b>Probation</b>	<b>0</b>	<b>1</b>	
		201612049 (3)	252
<b>Public Defender</b>	<b>0</b>	<b>1</b>	
		201511124 (3)	438
<b>Public Health</b>	<b>3</b>	<b>1</b>	
	20138482	201511292	295
	201510213		
	201510762		
<b>Public Library</b>	<b>1</b>	<b>0</b>	
	201612385		
<b>Public Social Services</b>	<b>3</b>	<b>1</b>	
	201611792	201611774	213
	201612127		
	201612137		
<b>Departments Total</b>	<b>19</b>	<b>16</b>	

(1) Discipline is pending the employee's return from leave of absence.

(2) Case Investigated by DHR (Countywide).

(3) Case Investigated by OCI.



**COUNTY OF LOS ANGELES  
DEPARTMENT OF AUDITOR-CONTROLLER  
LOS ANGELES COUNTY FRAUD HOTLINE  
Cases Actively Under Investigation  
Open Over One Year, By Department  
As of October 12, 2017**

Department	Cases *
Alternate Public Defender	2
Animal Care and Control	2
Assessor's Office	10
Auditor-Controller	4
Chief Executive Office	3
Chief Information Office	1
Children and Family Services	30
County Counsel	1
District Attorney	1
Fire	9
Health Services	13
Human Resources	1
Human Resources (Countywide)	52
Medical Examiner-Coroner	4
Mental Health	13
Military and Veterans Affairs	4
Parks and Recreation	6
Public Defender	4
Public Health	1
Public Social Services	3
Public Works	5
Registrar-Recorder/County Clerk	7
Sheriff	10
Treasurer and Tax Collector	1
Workforce Development, Aging and Community Services	11

**Total Number of Cases Outstanding Over One Year**    198

\* NOTE: These represent cases referred to County departments by the Office of County Investigations as the nature of the allegations are such that they more appropriately reviewed by the department.